



Zoom Care 24/7 Support

Zoom is committed to providing the highest quality of customer support. Our 24/7 support team is available to assist you with any Zoom-related issues. You can reach us via email, chat, or phone. We are here to help you get the most out of your Zoom experience.



Zoom's 24/7 support is available to all Zoom users. Whether you are a new user or an experienced user, our support team is ready to assist you. We provide comprehensive support for all Zoom products and services.



24/7 Support

Phone Support

Zoom offers phone support for all Zoom users. You can reach our support team at 1-888-837-6837. Our phone support is available 24/7, including holidays. We can assist you with account setup, troubleshooting, and more.

Web Support

Zoom provides comprehensive web support for all Zoom users. You can visit our support center at zoom.us/support for a wealth of resources, including articles, videos, and live chat. Our support center is available 24/7.

Zoom Support Center

The Zoom Support Center is your go-to resource for all Zoom-related questions. It contains a vast library of support articles, videos, and live chat. You can also find the Zoom mobile app and download links. The support center is available 24/7.

Zoom Mobile App

Zoom offers mobile apps for both iOS and Android. These apps allow you to join Zoom meetings, start meetings, and manage your account on the go. You can download the Zoom mobile app from the App Store or Google Play. The apps are available 24/7.



THE LATEST FEATURES AND CAPABILITIES

Manufacturer Firmware and Software Updates

CreationCare helps keep you up to date with our knowledge of “known good” working firmware. Our integration services department handles multiple installs a month and our teams have insight as to what firmware has bugs and what could possibly break your system. Our staff can help manage that maze of interoperability between vendors and make sure your systems stay updated. If you ever have questions, just reach out and we can help.

Discounted Hardware & Software Upgrades

CreationCare provides customers with discounts on all major upgrades purchases to your AV hardware and software. When a major upgrade is deployed, your team will be provided with a remote training session to review new functionality and features.

LONG-TERM BENEFITS

Extended Warranty

When you buy up to three years of CreationCare Service with your initial system purchase, we’ll extend your warranty period by one year as your CreationCare package. This warranty extension covers all supported manufacturers products.

Discounted Rates on Professional Services

As a CreationCare member, you will be billed at a lower rate for any on-site trips, programming, and maintenance that falls outside of the scope of your service agreement.

SIGN UP FOR CREATIONCARE

1.888.230.3661

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